



Total Motion

PHYSICAL THERAPY

56 N. College Ave, #1
College Place, WA 99324

Phone: (509) 876-8900
Fax: (509) 593-4006
totalmotionpt@outlook.com

Patient Name: _____ Home Phone: _____

Address: _____ Cell Phone: _____

City: _____ State: _____ Zip: _____ E-mail: _____

Date of Birth: _____ ☐ Male ☐ Female SSN: _____

Appointment Reminders: ☐ Call Cell Phone ☐ Call Home Phone ☐ Text Message

Employer: _____ ☐ Student Work Phone: _____

Referring Physician: _____ Physician's Address: _____

City: _____ State: _____ Zip: _____ Phone #: _____

If Married: Spouse's Name: _____ Employer: _____

Cell Phone: _____ Work Phone: _____

PLEASE COMPLETE IF PATIENT IS A MINOR:

Mother/Guardian's Name: _____ Address: _____

City: _____ State: _____ Zip: _____ DOB: _____

Employer: _____ Address: _____

Father/Guardian's Name: _____ Address: _____

City: _____ State: _____ Zip: _____ DOB: _____

Employer: _____ Address: _____

INSURANCE INFORMATION: Please present the front office with insurance cards

Primary Insurance Carrier's Name: _____ Address: _____

Subscriber's Name: _____ Employer Name: _____

Subscriber's ID#: _____ Group#: _____ Date of Birth: _____

Secondary Insurance Carrier's Name: _____ Address: _____

Subscriber's Name: _____ Employer Name: _____

Subscriber's ID#: _____ Group#: _____ Date of Birth: _____

Is treatment a result of a: ☐ On the job injury ☐ Auto ☐ Accidental

Date of Injury: _____ Claim#: _____

Emergency Contact (not living with you): Name: _____ Phone: _____

I authorize Total Motion Physical Therapy, to use and disclose health and medical information for the purposes of treatment, payment, and health care operations. Under all circumstances, I assume final responsibility for my account understanding that in the event my account becomes delinquent, I agree to pay accrued finance charges, court costs and attorney fees. I consent to physical therapy services prescribed by any physician. I authorize payment of medical benefits by my insurance company to Total Motion Physical Therapy, for services rendered. I have received this practice's notice of Privacy Practices written in plain language.

Signature: _____ Date: _____

Patient History

Name _____ Age _____ Date _____

1. Describe the current problem that brought you here? _____

2. When did your problem first begin? _____ months ago or _____ years ago.
3. Was your first episode of the problem related to a specific incident? Yes/No
Please describe and specify date _____

4. Since that time is it: staying the _____ same _____ getting worse _____ getting better
Why or how? _____
5. If pain is present rate pain on a 0-10 scale 10 being the worst. _____ Describe the nature of
the pain (i.e. constant burning, intermittent ache) _____

6. Describe previous treatment/exercises _____

7. Activities/events that cause or aggravate your symptoms. Check/circle all that apply

_____ Sitting greater than _____ minutes	_____ With cough/sneeze/straining
_____ Walking greater than _____ minutes	_____ With laughing/yelling
_____ Standing greater than _____ minutes	_____ With lifting/bending
_____ Changing positions (ie. - sit to stand)	_____ With cold weather
_____ Light activity (light housework)	_____ With triggers -running water/key in door
_____ Vigorous activity/exercise (run/weight lift/jump)	_____ With nervousness/anxiety
_____ Sexual activity	_____ No activity affects the problem
_____ Other, please list _____	
8. What relieves your symptoms? _____

9. How has your lifestyle/quality of life been altered/changed because of this problem?
 Social activities (exclude physical activities), specify _____
 Diet /Fluid intake, specify _____
 Physical activity, specify _____
 Work, specify _____
 Other _____
10. Rate the severity of this problem from 0 -10 with 0 being no problem and 10 being the worst _____
11. What are your treatment goals/concerns? _____

Since the onset of your current symptoms have you had:

Y/N Fever/Chills	Y/N Malaise (Unexplained tiredness)
Y/N Unexplained weight change	Y/N Unexplained muscle weakness
Y/N Dizziness or fainting	Y/N Night pain/sweats
Y/N Change in bowel or bladder functions	Y/N Numbness / Tingling
Y/N Other /describe _____	

Pg 2 History

Name _____

Health History: Date of Last Physical Exam _____ Tests performed _____

General Health: Excellent Good Average Fair Poor Occupation _____
 Hours/week _____ On disability or leave? _____ Activity Restrictions? _____
 Mental Health: Current level of stress High _____ Med _____ Low _____ Current psych therapy? Y/N
 Activity/Exercise: None 1-2 days/week 3-4 days/week 5+ days/week
 Describe _____

Have you ever had any of the following conditions or diagnoses? circle all that apply /describe

Cancer	Stroke	Emphysema/chronic bronchitis
Heart problems	Epilepsy/seizures	Asthma
High Blood Pressure	Multiple sclerosis	Allergies-list below
Ankle swelling	Head Injury	Latex sensitivity
Anemia	Osteoporosis	Hypothyroid/ Hyperthyroid
Low back pain	Chronic Fatigue Syndrome	Headaches
Sacroiliac/Tailbone pain	Fibromyalgia	Diabetes
Alcoholism/Drug problem	Arthritic conditions	Kidney disease
Childhood bladder problems	Stress fracture	Irritable Bowel Syndrome
Depression	Rheumatoid Arthritis	Hepatitis HIV/AIDS
Anorexia/bulimia	Joint Replacement	Sexually transmitted disease
Smoking history	Bone Fracture	Physical or Sexual abuse
Vision/eye problems	Sports Injuries	Raynaud's (cold hands and feet)
Hearing loss/problems	TMJ/ neck pain	Pelvic pain
Other/Describe _____		

Surgical /Procedure History

Y/N Surgery for your back/spine	Y/N Surgery for your bladder/prostate
Y/N Surgery for your brain	Y/N Surgery for your bones/joints
Y/N Surgery for your female organs	Y/N Surgery for your abdominal organs
Other/describe _____	

Ob/Gyn History (females only)

Y/N Childbirth vaginal deliveries # _____	Y/N Vaginal dryness
Y/N Episiotomy # _____	Y/N Painful periods
Y/N C-Section # _____	Y/N Menopause - when? _____
Y/N Difficult childbirth # _____	Y/N Painful vaginal penetration
Y/N Prolapse or organ falling out	Y/N Pelvic pain
Y/N Other /describe _____	

Males only

Y/N Prostate disorders	Y/N Erectile dysfunction
Y/N Shy bladder	Y/N Painful ejaculation
Y/N Pelvic pain	
Y/N Other /describe _____	

Medications - pills, injection, patch

Start date _____

Reason for taking _____

Over the counter -vitamins etc

Start date _____

Reason for taking _____

Pelvic Symptom Questionnaire**Bladder / Bowel Habits / Problems**

- | | | | |
|-----|---------------------------------------|-----|---------------------------------------|
| Y/N | Trouble initiating urine stream | Y/N | Blood in urine |
| Y/N | Urinary intermittent /slow stream | Y/N | Painful urination |
| Y/N | Trouble emptying bladder | Y/N | Trouble feeling bladder urge/fullness |
| Y/N | Difficulty stopping the urine stream | Y/N | Current laxative use |
| Y/N | Trouble emptying bladder completely | Y/N | Trouble feeling bowel/urge/fullness |
| Y/N | Straining or pushing to empty bladder | Y/N | Constipation/straining |
| Y/N | Dribbling after urination | Y/N | Trouble holding back gas/feces |
| Y/N | Constant urine leakage | Y/N | Recurrent bladder infections |
| Y/N | Other/describe _____ | | |

- Frequency of urination: awake hour's _____ times per day, sleep hours _____ times per night
- When you have a normal urge to urinate, how long can you delay before you have to go to the toilet? _____ minutes, _____ hours, _____ not at all
- The usual amount of urine passed is: _____ small _____ medium _____ large.
- Frequency of bowel movements _____ times per day, _____ times per week, or _____
- When you have an urge to have a bowel movement, how long can you delay before you have to go to the toilet? _____ minutes, _____ hours, _____ not at all.
- If constipation is present describe management techniques _____
- Average fluid intake (one glass is 8 oz or one cup) _____ glasses per day.
Of this total how many glasses are caffeinated? _____ glasses per day.
- Rate a feeling of organ "falling out" / prolapse or pelvic heaviness/pressure:
☐ None present
☐ Times per month (specify if related to activity or your period)
☐ With standing for _____ minutes or _____ hours.
☐ With exertion or straining
☐ Other _____

Skip questions if no leakage/incontinence

9a. Bladder leakage - number of episodes

- ☐ No leakage
☐ Times per day
☐ Times per week
☐ Times per month
☐ Only with physical exertion/cough

9b. Bowel leakage - number of episodes

- ☐ No leakage
☐ Times per day
☐ Times per week
☐ Times per month
☐ Only with exertion/strong urge

10a. On average, how much urine do you leak?

- ☐ No leakage
☐ Just a few drops
☐ Wets underwear
☐ Wets outerwear
☐ Wets the floor

10b. How much stool do you lose?

- ☐ No leakage
☐ Stool staining
☐ Small amount in underwear
☐ Complete emptying

11. What form of protection do you wear? (Please complete only one)

- ☐ None
☐ Minimal protection (Tissue paper/paper towel/pantishields)
☐ Moderate protection (absorbent product, maxipad)
☐ Maximum protection (Specialty product/diaper)
☐ Other _____

On average, how many pad/protection changes are required in 24 hours? _____ # of pads



HIPAA REGULATIONS

Privacy Practices

The privacy of your medical information is important to us. We understand that your medical information is personal and we are committed to protecting it. This notice will tell you about the ways we may use and share medical information about you. We also describe your rights and certain duties we have regarding the use and disclosure of medical information.

Legal Duty

The law requires us to: 1) Keep your medical information private. 2) Give you notice describing our legal duties and privacy practices. 3) Notify you of any changes in our privacy practices.

Use and Disclosure

To follow are different ways that we are permitted to use and disclose medical information. We will not use or disclose any medical information not listed without specific written authorization from you.

Treatment

We may use medical information about you to provide you with medical treatment or other service related to your care. We may disclose medical information about you to doctors, nurses, technicians, or other people involved in your care. We may also share medical information about you to your other health care providers to assist them in treating you.

Billing

If you submit an invoice to your health plan for reimbursement, your health plan will be informed of dates of services and the procedure codes on that invoice. We will not use or disclose any medical information to your health plan without specific written authorization from you.

If you have any questions about any of our policies or your rights, please feel free to ask us.

Your signature below indicates your understanding and acceptance of the above privacy practices.

Patient Name Printed

Patient/Guardian Signature

Date



Cancellation and No Show Policy

We realize that emergencies and other scheduling conflicts arise and are sometimes unavoidable. However, advance notice allows us to fulfill other patient's scheduling needs and keeps the clinic operating at its most efficient level. Due to our one-on-one, 45-minute treatments, missed appointments are a significant inconvenience to your physical therapist, the clinic and other patients.

This policy is in place out of respect for our therapist AND our clients. Cancellations with less than 24 hours' notice are difficult to fill. By giving last minute notice or no notice at all, you prevent someone else from being able to schedule into that time slot, and leave a 45-minute hole in your therapist's schedule.

1. ***Please provide our office with 24-hour notice to change or cancel an appointment.*** Patients who do not attend a scheduled appointment or do not provide 24-hour notice to change a scheduled appointment may be responsible for a \$50.00 service charge. This charge cannot be billed to insurance and must be paid on or before the next scheduled appointment.
2. We reserve your 45-minute appointment time just for you. We do not double-book our patients so that we may provide optimum treatment outcomes for all our patients. 24-hour notice allows us to offer that time to a wait-listed patient.
3. Certain accident claims adjusters expect regular attendance to physical therapy as a requirement of an approved treatment plan. If appointments are missed or cancelled on a regular basis it could affect the status of your claim. Your treatment plan has been established by your medical practitioner(s) to get you back to your regular activities as quickly as possible. Missing appointments hinders that process and may end up prolonging recovery.
4. If you fail to show for three scheduled treatment sessions, not only will you be subject to the \$50.00 cancellation fee per visit, but you may be discharged from physical therapy.

NOTE: *You will never be charged for a cancellation if it is made more than 24 hours in advance of your scheduled appointment time.*

Thank you for providing our office and our patients with courtesy.

I have read, understand, and agree to abide by the policy above:

Print Name: _____

Signature of Patient (or Responsible Party)

Date



Patient Financial Responsibility Policy

Thank you for choosing our office. Total Motion Physical Therapy appreciates the confidence you have shown in choosing us to provide for your physical therapy needs and we are committed to providing you with the best possible care. The medical services you seek imply a financial responsibility on your part. Your clear understanding of our Financial Policy is important to our professional relationship. Please feel free to ask if you have any questions regarding your financial responsibility.

Statement of Financial Responsibility: Our office accepts patients that have physical therapy insurance as well as patients that don't have physical therapy insurance. Regardless of your insurance status, you are financially responsible for treatment provided to you and/or your legal dependent by this office. **As a courtesy, we will bill your insurance. However, the insurance estimates we give you are based on limited information obtained from your insurance company.** You are therefore directly responsible to us for payment of treatment. Payments can be made by cash, check, debit, and credit card (Visa, Mastercard, Discover, and American Express). There will be a \$35.00 charge for all returned checks. By signing this form, you authorize your insurance plan to make payments for covered services directly to our office. **You are responsible to pay at the time of service any deductibles, non-covered services and your portion not covered.** However, the insurance estimates we give you are based on limited information obtained from your insurance company. If there is a balance on your account, a statement of charges will be sent to your mailing address and you may receive phone calls from this office and/or third-party asset recovery agency. Any unpaid balances older than 30 days will be considered delinquent and subject to a 1% monthly interest fee. By signing this form, you authorize this office and its agents to communicate with your insurance company, in accordance with their privacy policy, regarding policy coverage. You further authorize this office to release information to make payment for services rendered.

Please understand that outstanding charges over 90 days may be sent to an asset recovery agency. By signing this form, you authorize this office and its agents to release your information in order to collect past due balances. By signing this form, you understand and accept that all collection fees, attorneys' fees and costs are your responsibility.

I have read the front and back of this form and agree to the terms and understand my responsibilities.

Signature of Patient or Legal Guardian/Guarantor

Date

Print Name of Patient



It is extremely important that you are aware of your insurance coverage for physical therapy. Please review the following information. Our office staff will try to answer any questions you might have.

Private Insurance: Coverage of physical therapy is included in most insurance policies; however, you are expected to check your specific policy for appropriate coverage since you are responsible for payment of your account. It is your responsibility to notify us in any changes in your insurance coverage, failing to do so could result in non-coverage. We will gladly bill your primary insurance company, but **nothing is a guarantee of payment by your insurance company and the remainder will be your responsibility.**

Co-payments: Your insurance plan determines your co-pay and they require that we collect your designated co-payment at the time of service. Please be prepared to pay the co-payment at each visit. If you are unable to pay your co-payment at the time of your visit, you will be charged a \$5.00 fee.

Non-Participating Insurance Plans: As a courtesy to our patients, TMPT will bill your non-participating insurance plan. Any outstanding balances are the responsibility of the patient.

Referrals: If your insurance requires a referral from your Primary Care Physician, **it is the patient's responsibility** to obtain your referral prior to your appointment and to have it with you at the time of your appointment. If you don't have the referral, **YOU MAY BE REQUIRED TO RESCHEDULE.**

Medicare: Our office accepts Medicare Assignment, which means our clinic will accept the Medicare approved charge as the full charge for covered services. Medicare will then pay 80% of the approved charge. The beneficiary of their Medicare Supplement is responsible only for the 20% that the Medicare does not pay plus any unmet deductible. Our clinic bills Medicare directly. **Please let us know if you are receiving Home Health Care services. Medicare will not cover out-patient physical therapy if you are receiving Home Health Care.**

Automobile Accident/Worker's Comp Cases: Patients shall be financially responsible for medical services related to automobile/worker's comp. It is the responsibility of the patient to notify TMPT of the date of injury, claim #, insurance company address, phone number, and contact person. If your motor vehicle claim exhausts, or your worker's comp claim denies, it will be the patient's responsibility to submit to TMPT any other insurance plan that you may have, or the charges will be considered the patient's responsibility. If your insurance plan is a non-participating plan with TMPT and your motor vehicle exhaust or worker's comp denies, you will be responsible for any unpaid charges.

Self-Pay: You will be considered self-pay if you have no insurance coverage or if you choose to not go through your private insurance. This means we will **not be billing any insurance and you will be fully responsible for the payment.** The **payment for each visit is due at the time of the visit.** We are able to offer you this lower rate than insurance, because we will not be billing your insurance in any way. If you choose to go through participating/non-participating insurance at any time we could start from that visit and on, but we will not back bill for any visits.